

PgMP[®] Certification Training

Module 1: Introduction to Program Management

- Fundamentals of program management
- Program vs Project vs Portfolio
- Role of the Program Manager
- Program lifecycle overview
- Framework by Project Management Institute

Module 2: Program Strategy Alignment

- Aligning programs with organizational strategy
- Vision, mission, and business objectives
- Program roadmap development
- Benefits identification and alignment
- Strategic value delivery

Module 3: Program Benefits Management

- Benefits identification and planning
- Benefits realization lifecycle
- Tracking and measuring benefits
- Sustaining benefits post-program
- Benefits optimization

Module 4: Program Stakeholder Engagement

- Stakeholder identification and analysis
- Stakeholder engagement strategies
- Managing stakeholder expectations
- Communication planning
- Conflict resolution

Module 5: Program Governance

- Governance frameworks and structures
- Decision-making processes
- Program oversight and control
- Compliance and policy alignment
- Managing escalations

Module 6: Program Lifecycle Management

- Program initiation and setup
- Planning and execution phases
- Managing program components (projects)
- Transition and closure
- Continuous alignment with objectives

Module 7: Program Risk Management

- Identifying program-level risks
- Risk assessment and prioritization
- Risk response planning
- Managing interdependencies
- Monitoring and controlling risks

Module 8: Program Financial Management

- Budgeting and financial planning
- Cost management across programs
- Financial tracking and reporting
- Investment evaluation
- Value realization

Module 9: Program Resource Management

- Resource planning across projects
- Capacity and capability management
- Resource optimization
- Managing cross-functional teams
- Conflict resolution

Module 10: Program Communication Management

- Communication strategies at program level
- Reporting structures and dashboards
- Information flow management
- Executive communication
- Transparency and alignment

Module 11: Integration & Dependency Management

- Managing interdependencies between projects
- Integration of program components
- Coordinating multiple project outputs

- Change management across program
- Ensuring alignment and consistency

Module 12: Agile & Hybrid Program Management

- Agile program management concepts
- Scaling Agile (SAFe basics)
- Hybrid program environments
- Adaptive planning and execution
- Continuous delivery models

Module 13: Leadership & Strategic Management

- Leadership in program management
- Influencing senior stakeholders
- Decision-making at strategic level
- Organizational change management
- Building high-performance teams

Module 14: Exam Preparation & Practice

- PgMP exam structure and format
- Key concept revision
- Scenario-based questions
- Case study discussions
- Exam strategies and time management